



Case Study

Creating Solutions to Make Procurement Easier

Industry: Utility

Topic: Procurement

Result: New technology and increased productivity for our customer.

We're constantly looking for ways to make access to safety products even easier.

Developing a new program to fit the needs our customers is not a problem for Quest.

Contact Us and See What We Can Do for You

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Problem

A new client of ours was interested in an online catalog/ordering system for the procurement of PPE for their manufacturing facility. Their previous safety supplier did not have this capability.

Consideration

This online system had to have several elements to be acceptable to both their safety professionals as well as their procurement department. It needed to be easy to navigate and to use. It needed to be secure. And most importantly, it needed to include *only* products approved by their safety department.

Solution

Quest's Information Technology team was able to create a webbased ordering system that included all of the elements that our client required and more. What was created was a custom online catalog with only products that were approved by their safety team. Because our client operated three shifts around the clock having 24 hour access to a procurement system was of the utmost importance. The site was available to approved employees 24 hours a day as was a detailed reporting system of past purchases and current orders.

We're constantly looking for ways to make access to safety products even easier.

Quest has been very successful at developing and implementing technology based systems and processes with our clients. We have the capabilities to design, implement and manage useful and successful programs for any size company making it easier than ever to keep your workers safe.

"Experience is a master teacher, even when it's not our own."

- Gina Greenlee